



Dear Swim Family,

Thank you for sticking with us through these crazy times! We hope this letter finds you safe, healthy, and not going stir crazy. Thank you for giving us critical input that we have used to build our reopening plan. While we are not cleared to reopen yet, we would like to give you details of the changes you will and won't see once we get back to the water. Also, we want you to know, we have worked diligently with our association, the United States Swim School Association, to send letters to our local, state, and national leaders in an effort to educate them about our plans and why we need to be opened in Phase 2.

Some changes that you will notice are that our instructors will follow CDC guidelines wearing masks and face shields. Masks will be worn at all times to and from classes. Our face shields are attached to hats. We realize this look may be a bit scary to kids so we can send you a picture prior to classes resuming so your kids are prepped for what this will look like. You will also notice we will only use outside exits and entrances. Instructors will use hand sanitizer prior to each lesson.

We also have no contact temperature guns to use to log the temperature of each swimmer and the instructor prior to each class. Anyone with a temperature above 99 degrees cannot swim that day (makeup lesson will be provided). A health log will be filled out before each class with a few questions about how each swimmer and their family is feeling, and how the instructor is feeling. Anyone who has come in contact with COVID 19 will have their lessons put on hold, no penalty, until their quarantine ends. Your safety is our number one concern.

In terms of things you may not see, we have portable UV cleaning boxes for small toys. As we have always done, we will use CleanSmart for our large items (barbell, noodle, kickboard, pull buoy). We will significantly cut down on the number of toys/equipment we bring and welcome you to provide your own. Just ask us what you will need. We will not loan out any goggles. We will continue to strive not only to provide excellence in swim education, but also the cleanest experience possible. As always, we welcome your suggestions!

Yours in swimming,

Kristen & Abby